



Hosted E-Mail

What is Hosted E-Mail

Hosted E-mail is where your E-mail is Hosted in the "Cloud" using Microsoft Exchange.

Hosted E-Mail enables organisations of all sizes to utilize the enterprise-class messaging, mobility, collaboration and group scheduling features offered by Microsoft Exchange Server without the need to purchase and maintain expensive infrastructure and licenses. Hosted Exchange is an attractive and affordable way to enable your team to work smarter and communicate more effectively..

Hosted Exchange encompasses E-Mail, Contacts, Tasks and Calendar items

Advantages of Hosted E-Mail

Some of the advantages of this over POPing Mail or hosting yourself are:-

- All Exchange features are available e.g. Out Of Office, Shared Mail and Calendars
- All your E-Mail is in one location and is up-to-date
- Daily Backup
- SPAM Filtering
- Access E-Mail from Multiple devices ie PC/Laptop, Phone, Tablet, Web
- Reduced cost over purchasing and maintain your own exchange server and licenses
- Regularly upgraded and maintained

Plan Options

- Standard - Mailbox only, initial setup charged based on time & materials
- Standard+ - Mailbox plus initial setup
- Comprehensive – Mailbox, initial setup and ongoing maintenance
- Complete - includes Mailbox, install, maintenance and all email related issues

Plan Terms

Mailbox Only — Access to a single hosted e-mail account

Initial setup — Encompasses the following:-

- Setup Mailboxes @ OneNet
- Alter MX record to point to OneNet
- Alter Email clients and upload existing emails
- Remove old mailboxes

Ongoing Maintenance — changes to your mail setting for user accounts.

Email Related issues — Phone, remote and onsite support for all email related issues

The Fine Print

Terms & Conditions:-

- Standard Term - 36 Months
- Prices quoted EXCLUDE GST
- Subject to OneNet Terms of Service.
- Early Termination charges may apply
- All accounts with IT Trends must remain within agreed credit terms.
- Pricing, Terms and Conditions subject to change without notice